

BANKING OMBUDSMAN

This Scheme is introduced under Section 35 of Banking Regulation Act 1949 by Reserve Bank of India. The objective is to protect customers from unfair practices of the Banking Industry if any.

It has responsibility to resolve customer complaints against deficiencies in Banking Services. The Banking Ombudsman can receive and consider any complaint related to a number of deficiencies related to Banking Operations.

CONTACT PERSONS FOR BANKING OMBUDSMAN FOR NCBL

NODAL OFFICER	Sri. PRASHANTH N HEGDE
PRINCIPAL NODAL OFFICER	Smt. MALATHI N

Contact Number

01	080-22421998
02	080-26619950
03	080-26607778
04	080-26618093